



Indiana Office of Technology (IOT)

Access Indiana / Salesforce OpenID Connect Setup

Solution Documentation

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Version: 1

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Background

The Indiana Office of Technology and Indiana Interactive, has been tasked with implementing a single sign-on authentication mechanism and Identity Provider for public online applications for the State of Indiana, referred to as Access Indiana. This project delivers a best practice solution for State Salesforce system administrators to configure an OpenID Connect (OIDC) authentication to work with Access Indiana.

Core Workgroup

The core workgroup consisted of members of the Indiana Office of Technology.

Name	Role / Capacity
Alvin Wilson	Deputy Chief Administrative Officer
Yancy Hollonquest	Project Owner
Bob Braun , CRM Architect	Salesforce Configurator @ Relevant Technologies
Casey Boyd , CRM Architect/Developer	Salesforce Developer @ Relevant Technologies
Sloane Wright	General Manager @ Access Indiana

How to Use This Document

This document is designed to be a roadmap for helping Application Development move toward the vision expressed by project stakeholders. It provides a description of the functional requirements for the changes being requested.

Target Audience

This document is intended to assist Certified Salesforce Administrators and Developers in establishing OpenID Connect authentication with Access Indiana.

Useful links:

Access Indiana	https://www.in.gov/inwp/2678.htm
OpenID Connect Hybrid Flow	https://openid.net/specs/openid-connect-core-1_0.html#HybridFlowAuth
Access Indiana well-known endpoints	https://accessintegrate.in.gov/.well-known/openid-configuration
Access Indiana Client Set-Up Request (online form)	https://app.smartsheet.com/b/form/472a5b71e31f455ebf14b39d9858f77b
Salesforce well-known endpoints	https://na112.salesforce.com/.well-known/openid-configuration
OpenID well-known endpoints	<a href="https://<my-domain>.my.salesforce.com/.well-known/openid-configuration">https://<my-domain>.my.salesforce.com/.well-known/openid-configuration

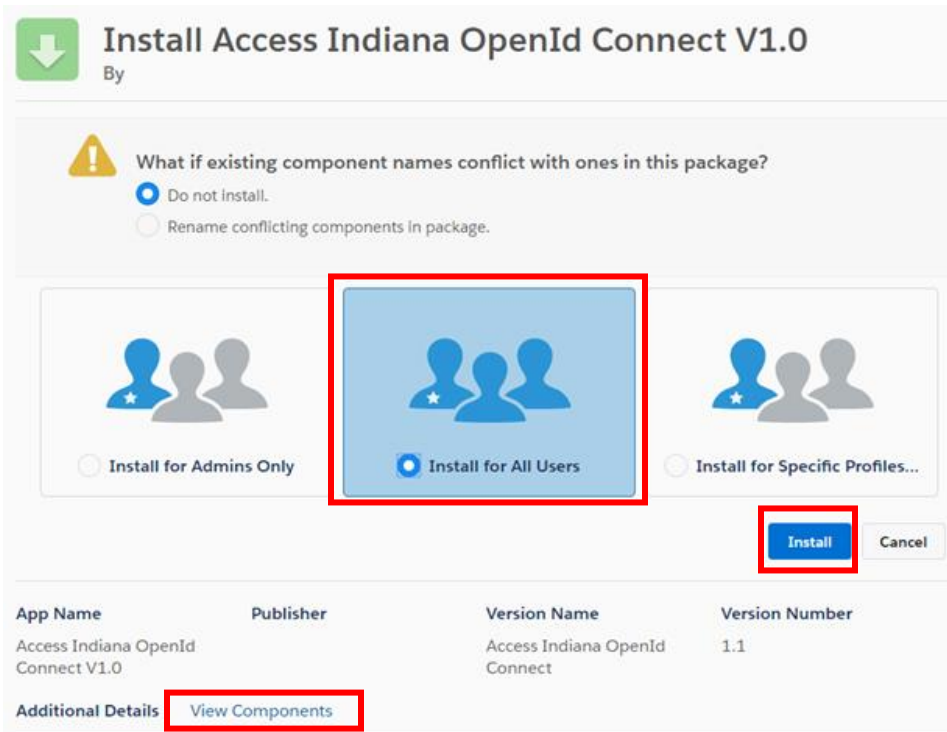
Project Execution Steps

1. Install Access Indiana custom Auth. Provider in your Salesforce org
2. Initial configuration of Access Indiana custom Auth. Provider in your Salesforce org
3. Register an application with Access
4. Complete configuration of Access Indiana custom Auth. Provider in your Salesforce org
5. Set up Users
6. Test your app

Install Access Indiana custom Auth. Provider in your Salesforce org

- An authentication provider allows users to log in to their Salesforce org using their login credentials from an external service provider. Salesforce provides authentication providers for apps that support the OpenID Connect protocol, such as Google, Facebook, Twitter, and LinkedIn. For apps that do not support OpenID Connect, Salesforce provides an Apex Auth.AuthProviderPluginClass abstract class to create a custom authentication provider.
- In this case, external service provider is Access Indiana. It is important that while Salesforce support the OpenID Connect protocol, at the time of this writing it does not support the Hybrid Flow
(<https://success.salesforce.com/ideaView?id=0873A000000TtnAQAS>). Access Indiana Custom Auth. Provider leverages the Auth.AuthProviderPluginClass, thus we are able use the OpenID Connect Hybrid Flow as required by Access Indiana.
- Log into your Salesforce Organization, location to install the Access Indiana Custom Auth Provider. Salesforce org should have a “My Domain” subdomain. For help setting up a “My Domain” subdomain, please refer to this link:
https://help.salesforce.com/articleView?id=domain_name_overview.htm&type=5.
- With My Domain, you create a subdomain within the salesforce.com domain. For example, trailhead is a subdomain of the Salesforce domain: trailhead.salesforce.com. With a subdomain, you replace the instance URL that Salesforce assigned you, like <https://na30.salesforce.com>, with your chosen domain name, such as <https://somethingcool.my.salesforce.com>.
- Access Indiana Custom Auth. Provider is delivered as a Salesforce unmanaged package. The package URL for this solution is:
<https://test.salesforce.com/packaging/installPackage.apexp?p0=04t350000001Eob>

- After logging in to your Salesforce org, append [“/packaging/installPackage.apexp?p0=04t350000001Eob”](https://ingovtech.my.salesforce.com//packaging/installPackage.apexp?p0=04t350000001Eob) (no quotes) to your “My Domain” Salesforce URL. So, if your “My Domain” for your org is “ingovtech”, you would install the unmanaged package using this URL:
<https://ingovtech.my.salesforce.com//packaging/installPackage.apexp?p0=04t350000001Eob>
- If you have not logged in, you will be redirected to do so. Once authenticated, select the “Install for All Users” button and then click the “Install” button. From here, you can also view the solution components by clicking the “View Components” link:



Install Access Indiana OpenId Connect V1.0
By

⚠ What if existing component names conflict with ones in this package?

☒ Do not install.
☐ Rename conflicting components in package.

☐ Install for Admins Only ☒ **Install for All Users** ☐ Install for Specific Profiles...

Install Cancel

App Name	Publisher	Version Name	Version Number
Access Indiana OpenId Connect V1.0		Access Indiana OpenId Connect	1.1

Additional Details [View Components](#)

- This is a working solution. However, there are many ways an Agency may want to use this solution. Therefore, because this is an unmanaged package, you have access to customize this solution as you see fit.

Package Components

▼ Objects (1)				
Action	Component Name	Parent Object	Component Type	Installation Notes
Create	Access Indiana Setting		Custom Metadata Type	This is a brand new component.
▼ Code (4)				
Action	Component Name	Parent Object	Component Type	Installation Notes
Create	AccessIndianaAuthProviderTest		Apex Class	This is a brand new component.
Create	AccessIndianaAuthProvider		Apex Class	This is a brand new component.
Create	AccessIndianaRegHandlerTest		Apex Class	This is a brand new component.
Create	AccessIndianaRegHandler		Apex Class	This is a brand new component.
▼ Fields (9)				
Action	Component Name	Parent Object	Component Type	Installation Notes
Create	Authorization Endpoint	Access_Indiana_Setting__mdt	Custom Field	This is a brand new component.
Create	Access Indiana Email	User	Custom Field	This is a brand new component.
Create	Redirect URI	Access_Indiana_Setting__mdt	Custom Field	This is a brand new component.
Create	Token Endpoint	Access_Indiana_Setting__mdt	Custom Field	This is a brand new component.
Create	Access Indiana Subject	User	Custom Field	This is a brand new component.
Create	Client Id	Access_Indiana_Setting__mdt	Custom Field	This is a brand new component.
Create	User Info Endpoint	Access_Indiana_Setting__mdt	Custom Field	This is a brand new component.
Create	Scope	Access_Indiana_Setting__mdt	Custom Field	This is a brand new component.
Create	Client Secret	Access_Indiana_Setting__mdt	Custom Field	This is a brand new component.
▼ Resources (1)				
Action	Component Name	Parent Object	Component Type	Installation Notes
Create	Access Indiana Setting Layout	Access_Indiana_Setting__mdt	Page Layout	This is a brand new component.



Install Access Indiana OpenId Connect V1.0

By



Installing and granting access to all Users...

App Name	Publisher	Version Name	Version Number
Access Indiana OpenId Connect V1.0		Access Indiana OpenId Connect	1.1

[Additional Details](#) [View Components](#)



Install Access Indiana OpenId Connect V1.0

By

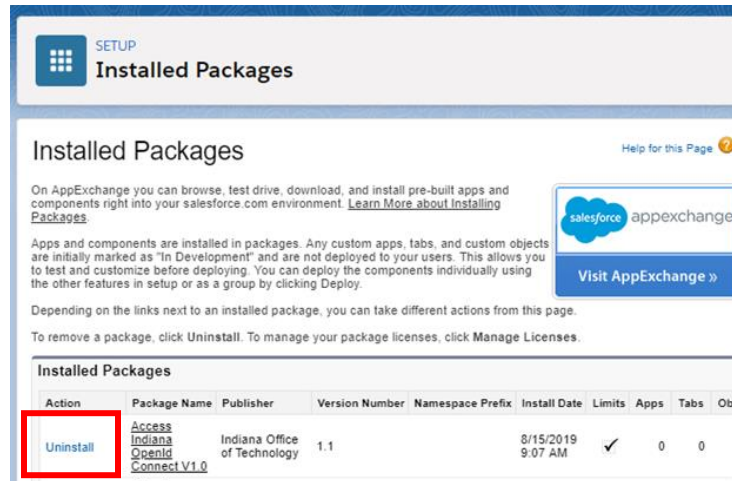


Installation Complete!

Done

App Name	Publisher	Version Name	Version Number
Access Indiana OpenId Connect V1.0		Access Indiana OpenId Connect	1.1

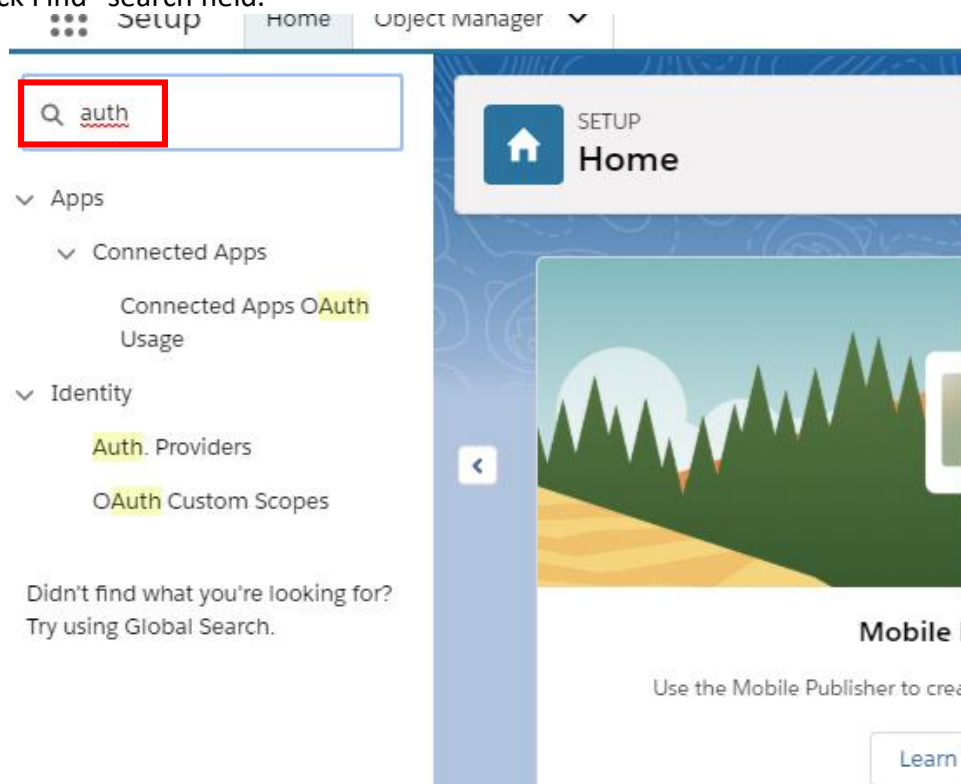
- If you ever want to uninstall this package, you would click the “Uninstall” link to do so.



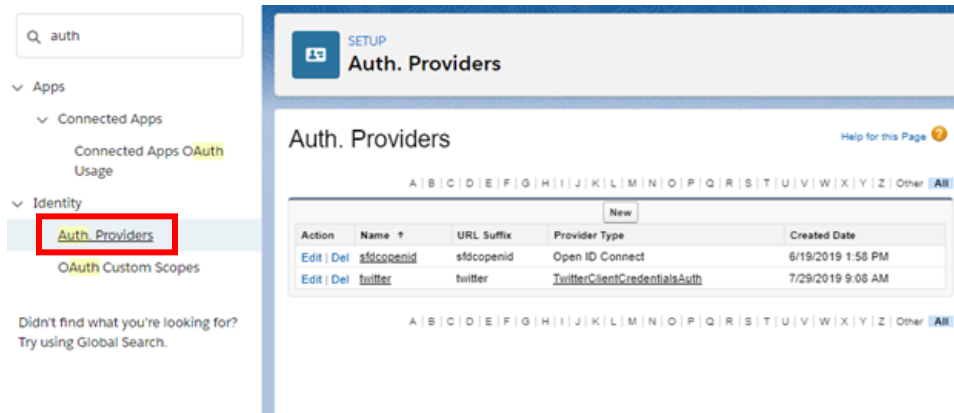
At this point, installation is complete.

Initial configuration of Access Indiana custom Auth. Provider in your Salesforce org

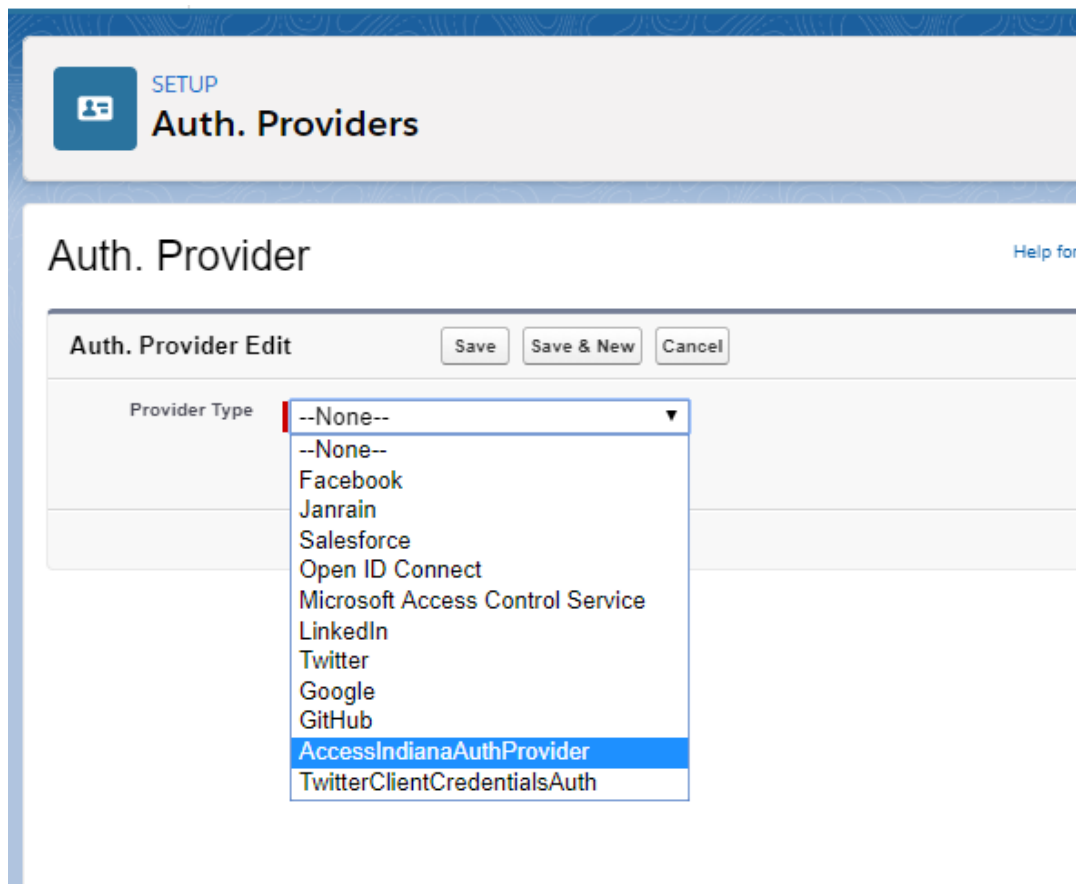
- In Setup, navigate to the Auth. Providers SETUP page by typing “auth” in the Setup “Quick Find” search field.



- Click to select Auth Providers.



- Click the “New” button and select the “AccessIndianaAuthProvider” from the Provider Type picklist.



- You will then be presented with the following page:

Auth. Provider

Auth. Provider Edit Save Save & New Cancel

Provider Type: **AccessIndianaAuthProvider**

Name:

URL Suffix:

Authorization Endpoint:

Client Id:

Client Secret:

Redirect URI:

Scope:

Token Endpoint:

User Info Endpoint:

Custom Error URL:

Custom Logout URL:

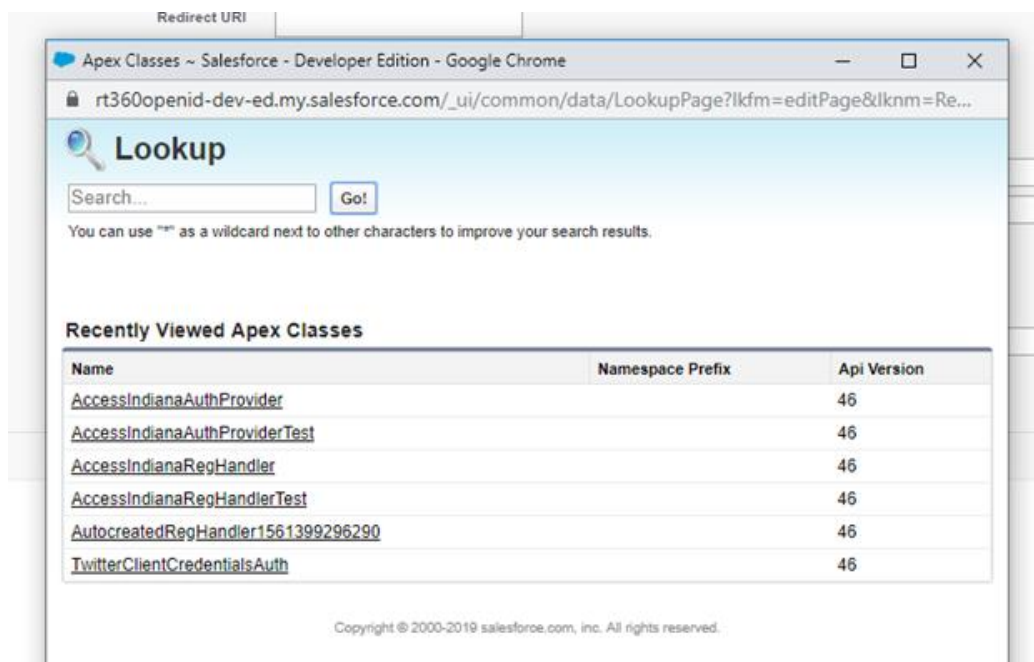
Registration Handler: [Automatically create a registration handler template](#)

Execute As: [Choose one of our sample icons](#)

Icon URL:

Save Save & New Cancel

- Type in the “Name”, “URL Suffix”, select a “Registration Handler”, select an “Execute As” User that will be used as the running user for this authentication.



Search for a user ~ Salesforce - Developer Edition - Google Chrome

rt360openid-dev-ed.my.salesforce.com/_ui/common/

Lookup


You can use ***** as a wildcard next to other characters to improve your search.

[< Clear Search Results](#)

Search Results

Full Name
Robert Braun

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Auth. Providers

Auth. Provider

Auth. Provider Edit

Provider Type	<input type="text" value="AccessIndianaAuthProvider"/>
Name	<input type="text" value="Access Indiana Login"/>
URL Suffix	<input type="text" value="Access_Indiana_Login"/>
Authorization Endpoint	<input type="text"/>
Client Id	<input type="text"/>
Client Secret	<input type="text"/>
Redirect URI	<input type="text"/>
Scope	<input type="text"/>
Token Endpoint	<input type="text"/>
User Info Endpoint	<input type="text"/>
Custom Error URL	<input type="text"/>
Custom Logout URL	<input type="text"/>
Registration Handler	<input type="text"/> <input type="button" value="Help"/> Automatically create a registration handler template
Execute As	<input type="text" value="Robert Braun"/>
Icon URL	<input type="text"/> Choose one of our sample icons

Auth. Providers

Auth. Provider

Help for this Page

Auth. Provider Detail

Edit Delete Clone

Auth. Provider ID	0SO4P000000TY2P
Provider Type	Custom
Name	Access Indiana Login
URL Suffix	Access_Indiana_Login
Plugin	AccessIndianaAuthProvider
Authorization Endpoint	
Client Id	
Client Secret	
Redirect URI	
Scope	
Token Endpoint	
User Info Endpoint	
Custom Error URL	
Custom Logout URL	
Registration Handler	
Execute As	Robert Braun
Icon URL	

Salesforce Configuration


Edit Delete Clone

Test-Only Initialization URL	https://rt360openid-dev-ed.my.salesforce.com/services/auth/test/Access_Indiana_Login
Existing User Linking URL	https://rt360openid-dev-ed.my.salesforce.com/services/auth/link/Access_Indiana_Login
OAuth-Only Initialization URL	https://rt360openid-dev-ed.my.salesforce.com/services/auth/oauth/Access_Indiana_Login
Callback URL	https://rt360openid-dev-ed.my.salesforce.com/services/auth/callback/Access_Indiana_Login
Single Logout URL	https://rt360openid-dev-ed.my.salesforce.com/services/auth/rp/oidc/logout

- In a browser, enter the following URL to see the Access Indiana well-known endpoints: <https://accessintegrate.in.gov/.well-known/openid-configuration>. Notice the URLs for the “authorization_endpoint”, “token_endpoint”, and “userinfo_endpoint”.

```
{
  "issuer": "https://accessintegrate.in.gov",
  "jwks_uri": "https://accessintegrate.in.gov/.well-known/openid-configuration/jwks",
  "authorization_endpoint": "https://accessintegrate.in.gov/connect/authorize",
  "token_endpoint": "https://accessintegrate.in.gov/connect/token",
  "userinfo_endpoint": "https://accessintegrate.in.gov/connect/userinfo",
  "end_session_endpoint": "https://accessintegrate.in.gov/connect/endsession",
  "check_session_iframe": "https://accessintegrate.in.gov/connect/checksession",
  "revocation_endpoint": "https://accessintegrate.in.gov/connect/revocation",
  "introspection_endpoint": "https://accessintegrate.in.gov/connect/introspect",
  "device_authorization_endpoint": "https://accessintegrate.in.gov/connect/deviceauthorization",
  "frontchannel_logout_supported": true,
  "frontchannel_logout_session_supported": true,
  "backchannel_logout_supported": true,
  "backchannel_logout_session_supported": true,
  "scopes_supported": [
    "openid",
    "profile",
    "email",
    "offline_access"
  ],
  "claims_supported": [
    "sub",
    "name",
    "family_name",
    "given_name",
    "middle_name",
    "updated_at",
    "email",
    "email_verified",
    "email_updated_at"
  ]
}
```

- Copy each of the URLs for the endpoints listed above and paste into the “Authorization Endpoint”, “Token Endpoint”, and “User Info Endpoint” fields, respectively. Your Auth. Provider should now look like below:


SETUP
Auth. Providers

Auth. Provider


Auth. Provider Detail
Edit Delete Clone

Auth. Provider ID	05O4P000000TY2P
Provider Type	Custom
Name	Access Indiana Login
URL Suffix	Access Indiana Login
Plugin	AccessIndianaAuthProvider
Authorization Endpoint	https://accessintegrate.in.gov/connect/authorize
Client Id	
Client Secret	
Redirect URI	
Scope	
Token Endpoint	https://accessintegrate.in.gov/connect/token
User Info Endpoint	https://accessintegrate.in.gov/connect/userinfo
Custom Error URL	
Custom Logout URL	
Registration Handler	AccessIndianaRegHandler
Execute As	Robert Braun
Icon URL	

Salesforce Configuration
Edit Delete Clone

Test-Only Initialization URL	https://it360openid-dev-ed.my.salesforce.com/services/auth/test/Access Indiana Login
Single Sign-On Initialization URL	https://it360openid-dev-ed.my.salesforce.com/services/auth/sso/Access Indiana Login
Existing User Linking URL	https://it360openid-dev-ed.my.salesforce.com/services/auth/link/Access Indiana Login
OAuth-Only Initialization URL	https://it360openid-dev-ed.my.salesforce.com/services/auth/oauth/Access Indiana Login
Callback URL	https://it360openid-dev-ed.my.salesforce.com/services/auth/callback/Access Indiana Login
Single Logout URL	https://it360openid-dev-ed.my.salesforce.com/services/auth/tploidd/logout

- Edit the Auth. Provider page again and enter “openid profile email” in the Scope field. Copy the Callback URL from the Salesforce Configuration section and copy it to the “Redirect URI” field. Your Auth. Provider should now look like this:


SETUP
Auth. Providers

Auth. Provider

Auth. Provider Detail
Edit Delete Clone

Auth. Provider ID	0SO4P00000TY2P
Provider Type	Custom
Name	Access Indiana Login
URL Suffix	Access_Indiana_Login
Plugin	AccessIndianaAuthProvider
Authorization Endpoint	https://accessintegrate.in.gov/connect/authorize
Client Id	
Client Secret	
Redirect URI	https://it360openid-dev-ed.my.salesforce.com/services/authcallback/Access_Indiana_Login
Scope	openid profile email
Token Endpoint	https://accessintegrate.in.gov/connect/token
User Info Endpoint	https://accessintegrate.in.gov/connect/userinfo
Custom Error URL	
Custom Logout URL	
Registration Handler	AccessIndianaRegHandler
Execute As	Robert Braun
Icon URL	

Salesforce Configuration

Test-Only Initialization URL	https://it360openid-dev-ed.my.salesforce.com/services/auth/test/Access_Indiana_Login
Single Sign-On Initialization URL	https://it360openid-dev-ed.my.salesforce.com/services/auth/sso/Access_Indiana_Login
Existing User Linking URL	https://it360openid-dev-ed.my.salesforce.com/services/auth/link/Access_Indiana_Login
OAuth-Only Initialization URL	https://it360openid-dev-ed.my.salesforce.com/services/auth/oauth/Access_Indiana_Login
Callback URL	https://it360openid-dev-ed.my.salesforce.com/services/authcallback/Access_Indiana_Login
Single Logout URL	https://it360openid-dev-ed.my.salesforce.com/services/auth/tpidc/logout

Edit Delete Clone

Register an application with Access

- To register your client application with Access Indiana, submit the online form located: <https://app.smartsheet.com/b/form/472a5b71e31f455ebf14b39d9858f77b>
- Complete the Agency information in the top part of the form. The Salesforce URL information can be found either in the Auth. Provider you just created, or in the Salesforce well-known endpoints.
- Provide the requested URLs so Access Indiana can create an application (tile) in Access Indiana that will collaborate with your Auth. Provider. Once this is set up, you will receive notice from Access Indiana along with a unique client id and client secret.
- Bring up a browser and navigate to your Salesforce org's well-known endpoints.
- Here is an example segment for the ingovtech openid Sandbox well-known endpoints: <https://ingovtech--openid.cs33.my.salesforce.com/.well-known/openid-configuration>

```
{
  "end_session_endpoint": "https://ingovtech--OpenId.cs33.my.salesforce.com/services/auth/idp/oidc/logout",
  "frontchannel_logout_supported": true,
  "frontchannel_logout_session_supported": false,
  "issuer": "https://ingovtech--OpenId.cs33.my.salesforce.com",
  "authorization_endpoint": "https://ingovtech--OpenId.cs33.my.salesforce.com/services/oauth2/authorize",
  "token_endpoint": "https://ingovtech--OpenId.cs33.my.salesforce.com/services/oauth2/token",
  "revocation_endpoint": "https://ingovtech--OpenId.cs33.my.salesforce.com/services/oauth2/revoke",
  "userinfo_endpoint": "https://ingovtech--OpenId.cs33.my.salesforce.com/services/oauth2/userinfo",
  "jwks_uri": "https://ingovtech--OpenId.cs33.my.salesforce.com/id/keys",
  "registration_endpoint": "https://ingovtech--OpenId.cs33.my.salesforce.com/services/oauth2/register",
  "introspection_endpoint": "https://ingovtech--OpenId.cs33.my.salesforce.com/services/oauth2/introspect",
  "scopes_supported": [
    "openid"
  ]
}
```

Development URLs

URL for Application DEV Environment
"issuer" endpoint from Salesforce well-known endpoints - should be a Sandbox or Dev org

URL for Application QA Environment
"issuer" endpoint from Salesforce well-known endpoints - should be a Sandbox or Dev org

URL for Application UAT Environment
"issuer" endpoint from Salesforce well-known endpoints - should be a Sandbox or Dev org

URL for Application Integration Environment

URL for Application PROD Environment
"issuer" endpoint from Salesforce well-known endpoints - should be a Production org

Agency Return URL
The URL that Access Indiana will return the user to once authenticated
Callback URL

Re-direct URIs

Agency Initiated Sign-in
Front channel path over which users are directed once authorized from Agency
Single Sign-On Initialization URL

Agency Initiated Application sign-out Re-direct
Front channel path over which users are directed after sign-out from Agency
Single Logout URL

Access Indiana Application sign-out Re-direct
Back channel path over which users are directed after sign-out from Access Indiana
Single Logout URL

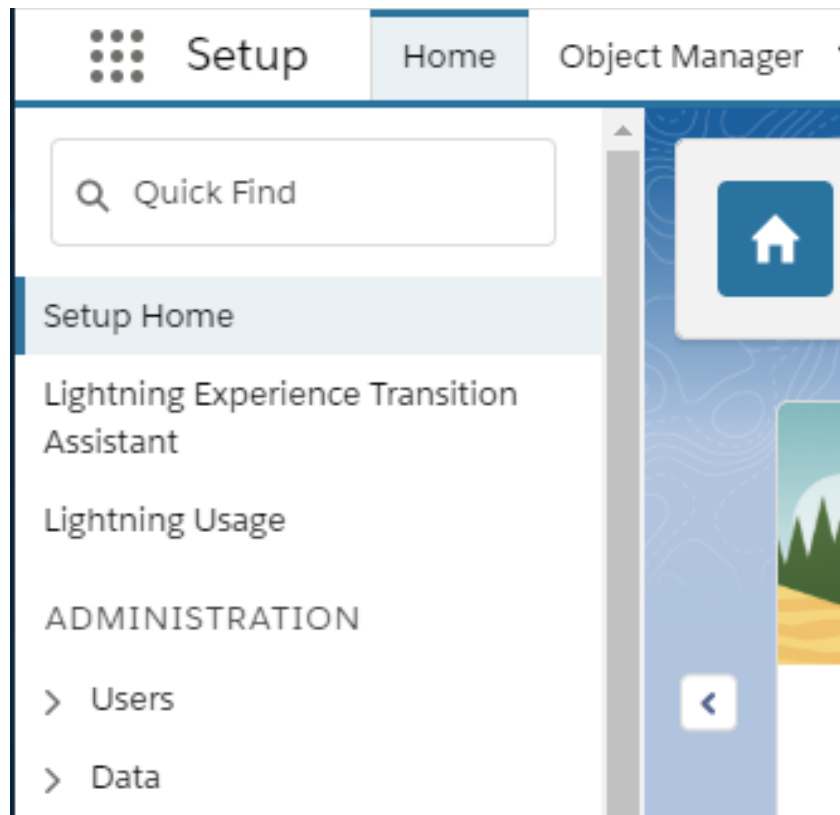
Additional URIs: (if applicable)

- Notice the "issuer" URL above. This is the URL for either the DEV, QA, UAT, or Integration environments. A Production org will not contain the Sandbox name in the "issuer" URL.
- The remaining URLs can be found in the Auth. Provider configuration you are setting up.
- For the "Agency Return URL" enter the "Callback URL", e.g.: <https://rt360openid-dev-ed.my.salesforce.com/services/authcallback/Access Indiana Login>
- For the "Agency Initiated Sign-In" Re-Direct URL, enter the "Single Sign-On Initialization URL", e.g.: <https://rt360openid-dev-ed.my.salesforce.com/services/auth/sso/Access Indiana Login>
- For the "Agency Initiated Application sign-out Re-direct and "Access Indiana Application sign-out Re-direct" Re-direct URLs, enter the "Single Logout URL", e.g.: <https://rt360openid-dev-ed.my.salesforce.com/services/auth/rp/oidc/logout>

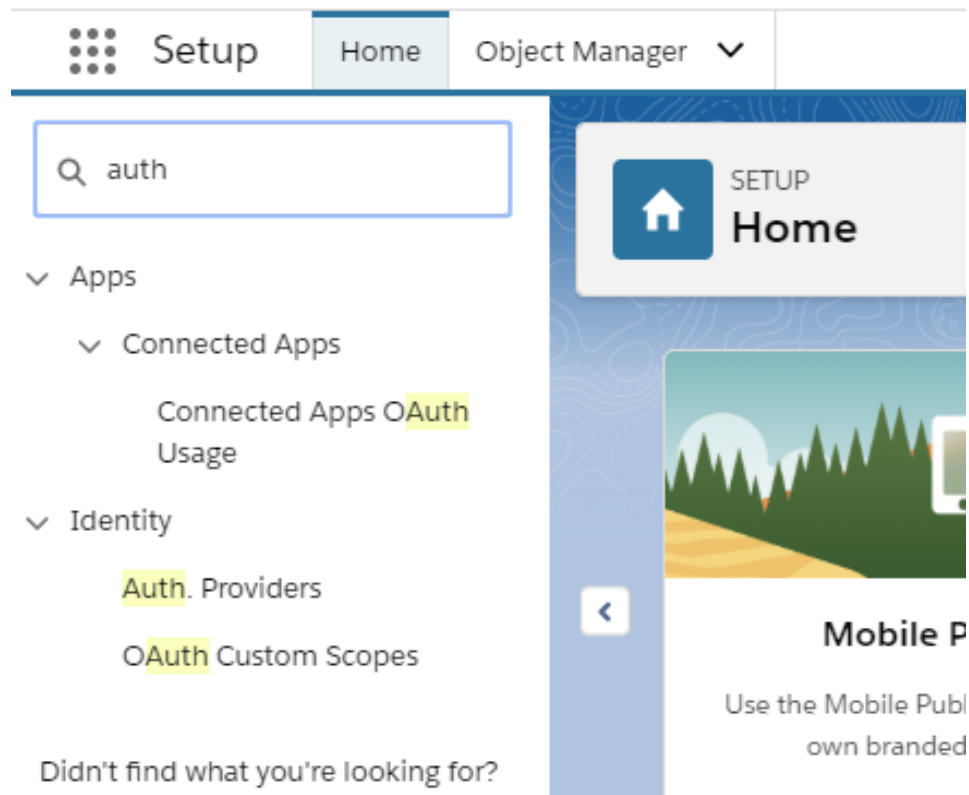
Submit the form and wait for your acknowledgement and client id and client secret.

Final Configuration

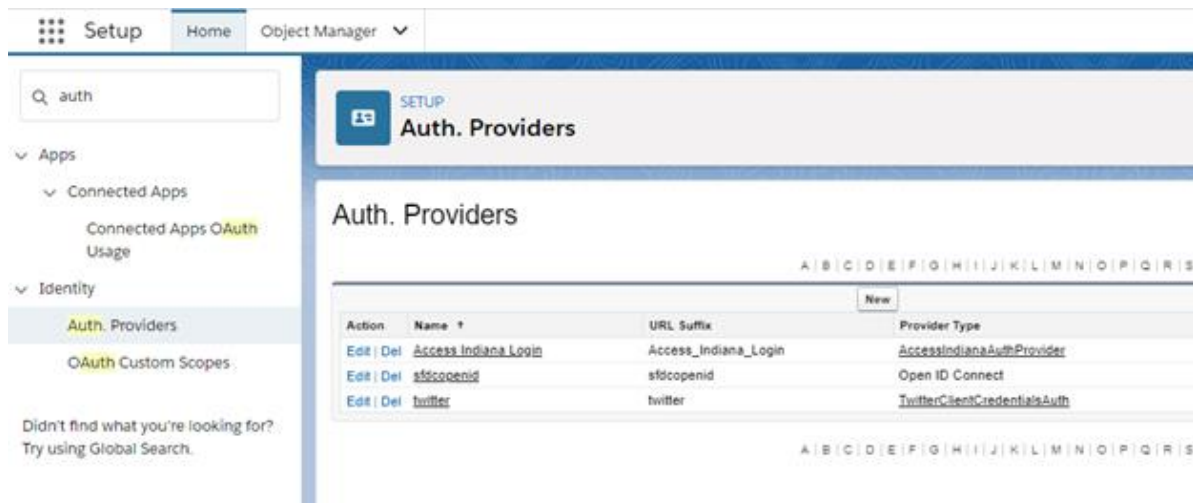
- Once you receive your client id and client secret from Access Indiana, you will need to update your Auth. Provider configuration in your Salesforce org.
- Log into your Salesforce org and go to Setup.



- In the Quick Find search field, type “auth” and click the Auth. Providers link.



- You should now be at the SETUP Auth. Providers home page.



- Edit your Auth. Provider to add the Client Id and Client Secret. Enter the Client Id and Client Secret values you received from Access Indiana into the Client Id and Client Secret fields, respectively. Save your configuration by clicking the Save button at the bottom of the page.

SETUP
Auth. Providers

Auth. Provider

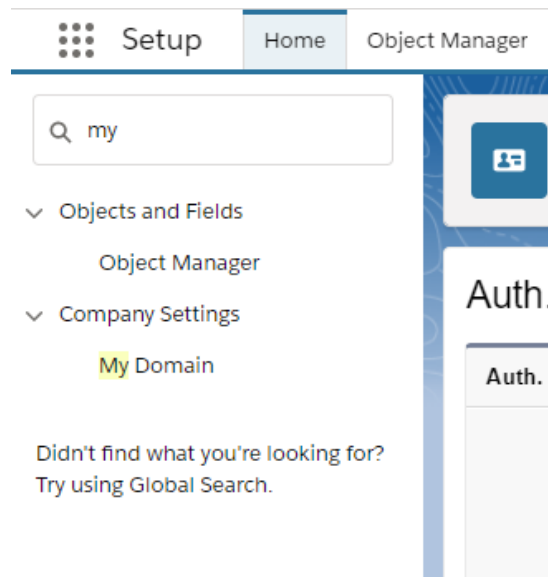
Auth. Provider Edit [Save] [Save & New] [Cancel]

Auth. Provider ID	0SO4P00000TY2P
Provider Type	Custom
Name	Access Indiana Login
URL Suffix	Access_Indiana_Login
Authorization Endpoint	https://accessintegrate.in.gov
Client Id	Enter Client Id Here
Client Secret	Enter Client Secret Here
Redirect URI	https://rt360openid-dev-ed.m
Scope	openid profile email
Token Endpoint	https://accessintegrate.in.gov
User Info Endpoint	https://accessintegrate.in.gov
Custom Error URL	
Custom Logout URL	
Registration Handler	AccessIndianaRegHandler
Execute As	Robert Braun
Icon URL	Choose one of our sample icons
Created Date	8/15/2019 9:29 AM

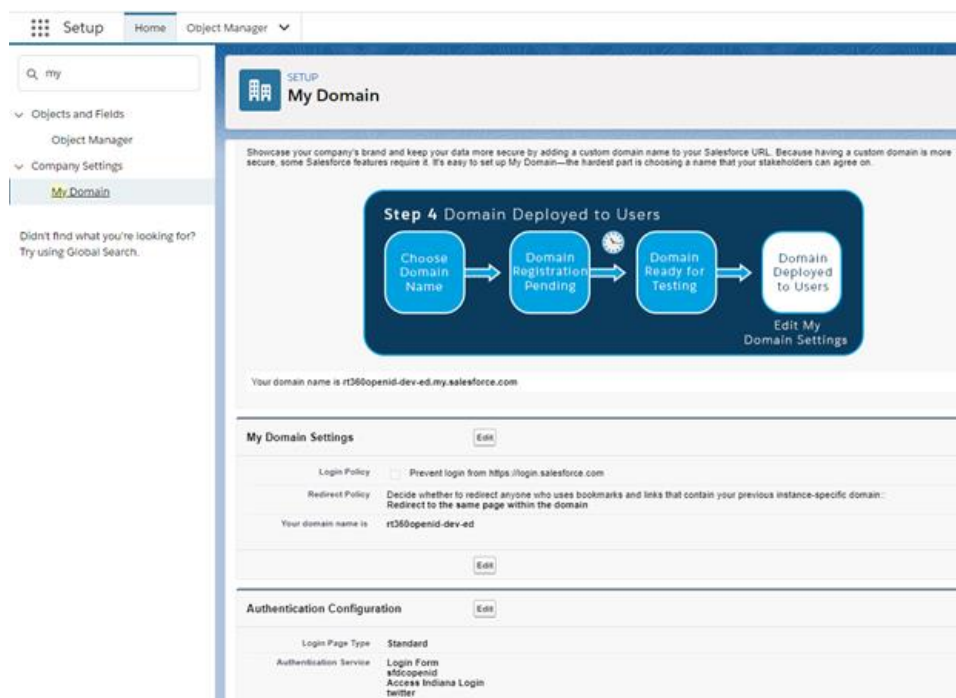
[Save] [Save & New] [Cancel]

- At this point, your Access Indiana custom Auth. Provider is fully configured. Now, we need to make sure Users can access this authentication. To do this, we add the Auth. Provider you just created to the sign-in page as a button.

- Type “my” in the Setup Quick Find field and select the “My Domain” link.



- This navigates you to the My Domain SETUP home page.



- Notice the “Authentication Configuration” section. Click the Edit button for this section. You will see an Authentication Service for the “Access Indiana Login” Auth. Provider you just created. Check the checkbox next to it to add that button to the login page.

- Click the Save button at the bottom of the page to save this configuration.

Authentication Configuration

The screenshot shows the 'Authentication Configuration' form. At the top, there are buttons for 'Save', 'Cancel', and 'Reset to Default'. The 'Login Page Type' is set to 'Standard'. Under 'Authentication Service', the 'Login Form' and 'Access Indiana Login' checkboxes are checked, while 'sfdcopenid' and 'twitter' are unchecked. The 'twitter' checkbox is highlighted with a red box. Below this, the 'Logo File' section shows a 'Choose File' button and 'No file chosen'. The 'Background Color' is set to '#F4F6F9'. The 'Right Frame URL' field is empty. At the bottom, there are checkboxes for 'Use the native browser for user authentication on iOS' and 'Android', both of which are unchecked. The 'Save' button at the bottom is also highlighted with a red box.

Authentication Configuration

Save Cancel Reset to Default

Login Page Type Standard

Authentication Service

- ☒ Login Form
- ☐ sfdcopenid
- ☐ twitter
- ☒ Access Indiana Login

Logo File Choose File No file chosen

Background Color #F4F6F9

Right Frame URL

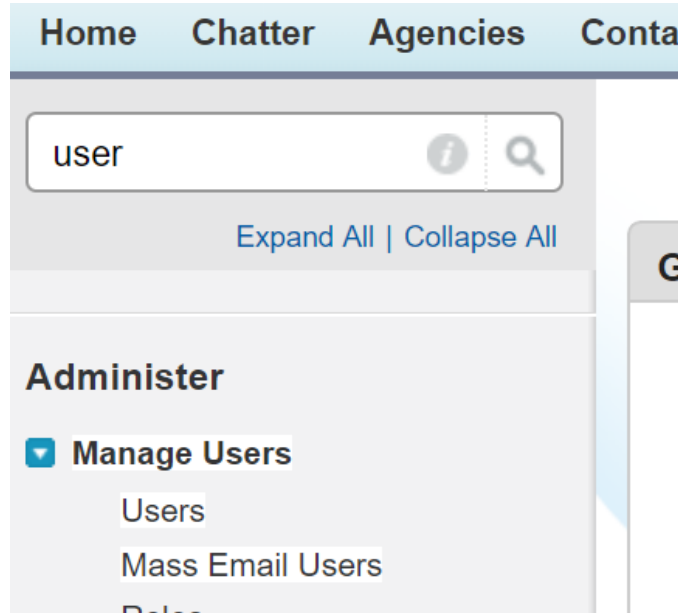
Use the native browser for user authentication on iOS ☐

Use the native browser for user authentication on Android ☐

Save Cancel Reset to Default

Set up a User

- In the Setup Quick Find field, type “user”.

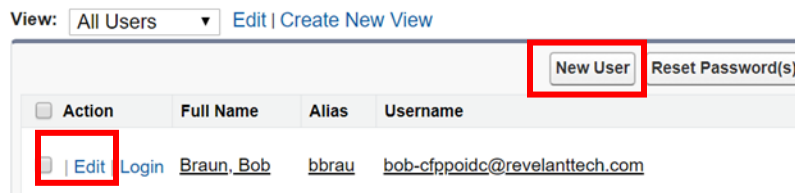


- Click the Users link to go to the All Users page.
- Either create a new User or edit an existing User. In this example, I am editing the Braun, Bob User by clicking the Edit link.

All Users

On this page you can create, view, and manage users.

In addition, download SalesforceA to view and edit user details, reset passwords, and perf



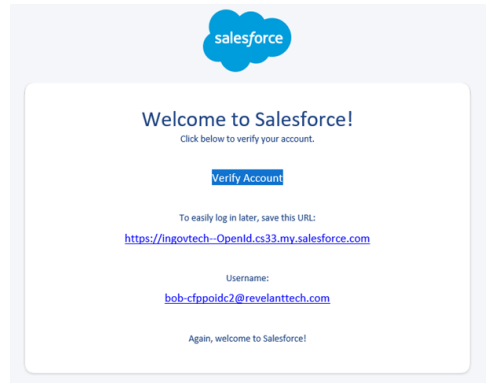
- Scroll down in the edit page to the “Additional Information” section. Enter the “Access Indiana Email” into the Access Indiana Email field.

The screenshot shows a form with two main sections: 'Single Sign On Information' and 'Additional Information'. The 'Single Sign On Information' section has a 'Federation ID' field. The 'Additional Information' section has two fields: 'Access Indiana Subject' and 'Access Indiana Email'. The 'Access Indiana Email' field is populated with the email address 'bob.braun@revelanttech.com'.

Single Sign On Information	
Federation ID	<input type="text"/>

Additional Information	
Access Indiana Subject	<input type="text"/>
Access Indiana Email	<input type="text" value="bob.braun@revelanttech.com"/>

- Your User should receive an email from support@salesforce.com with a link to “Verify your account”.

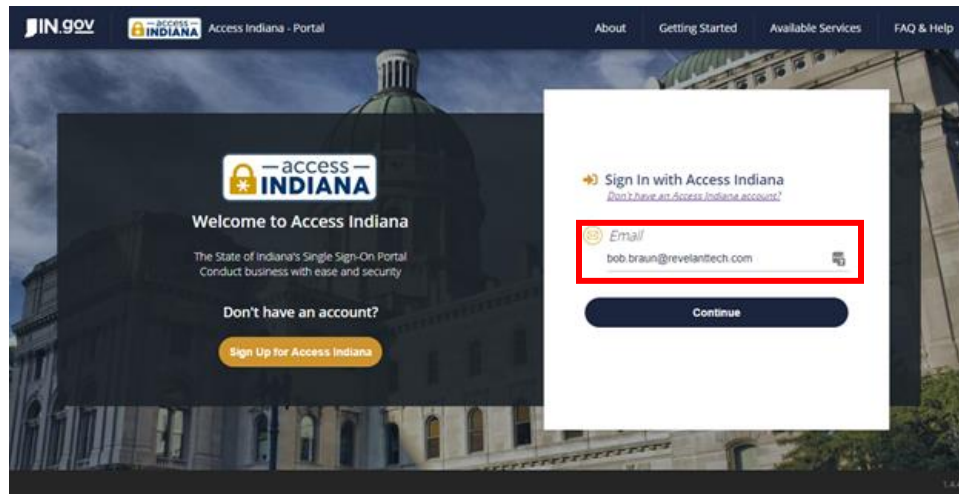


- Once the user has clicked on the Verify Account link, the user is now ready to log in via Access Indiana.

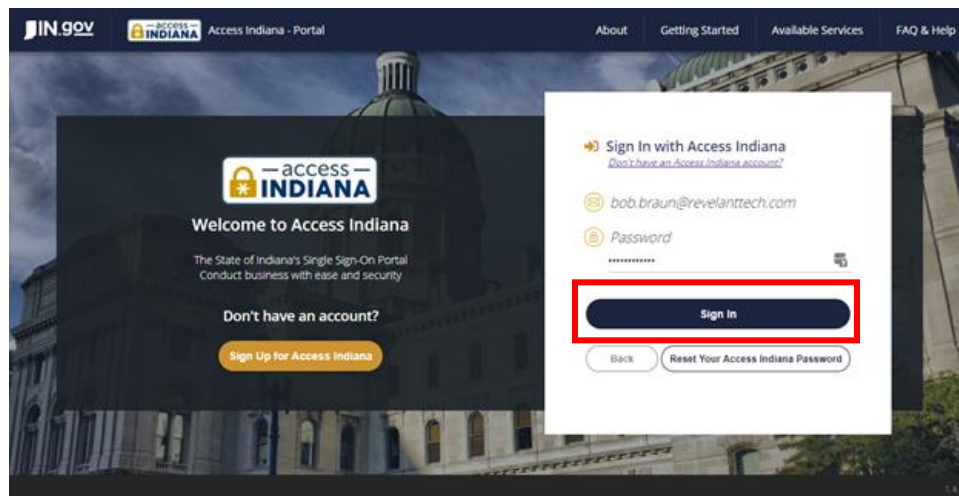
Test Your App

To test your application, log in to Access Indiana. In a browser, enter this URL: <https://accessintegrate.in.gov>

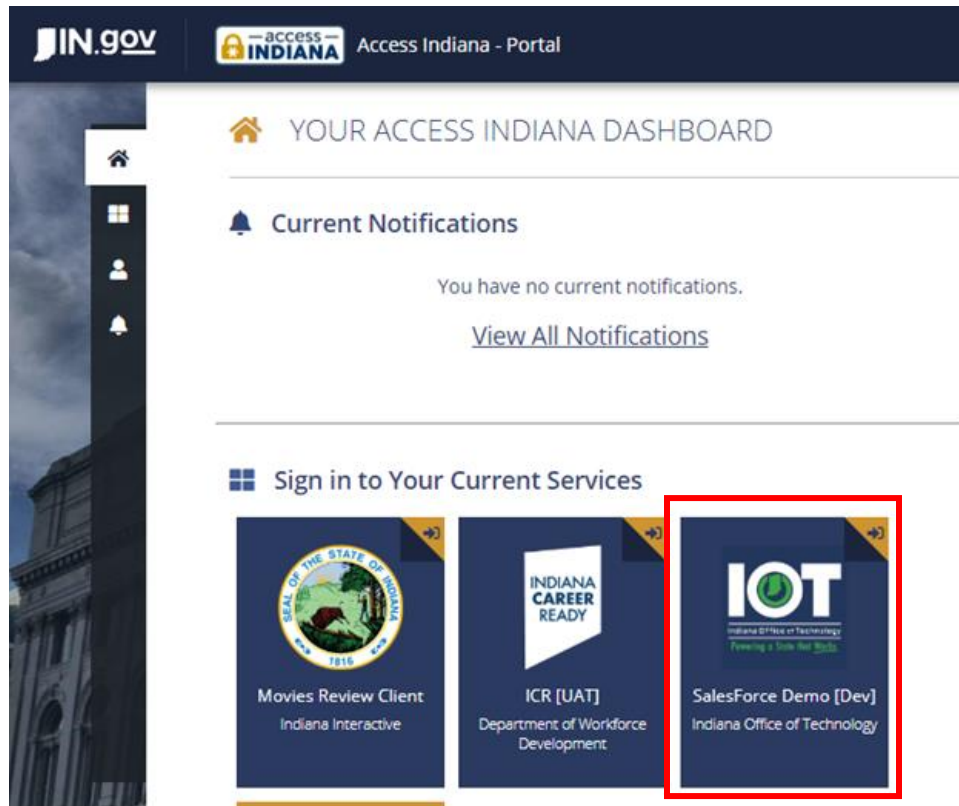
- Enter your Access Indiana Email address and click Continue (or click the “Don’t have an Access Indiana account?” link to create an account.)



- Enter your Access Indiana Password and click the Sign In button.



- You are now in the Access Indiana – Portal.



- Find the tile for your Access Indiana application. In this example, it is the IOT Salesforce Demo [Dev] tile. Click that tile to log into your Salesforce org.

